

East Moline Public Library

HAUNTED HOUSE FAQ

Q: Is it really scary?

A: Yes. It is *really* scary!

Q: If I enter the Haunted House and get too scared, what do I do?

A: If you get too scared, stay calm and tell the actor in the room and they will escort you outside.

Q: I'm 11, can I enter?

A: No. Due to the graphic nature, we do not allow anyone under the age of 12 to enter.

Q: Can I bring my dog?

A: Sorry, it's just too darn scary for our furry friends!

Q: How much does it cost?

A: Our Haunted House is ALWAYS free – however, donations are always welcome! All donations go to support our Teen Library Council.

Q: What should I wear to the Haunted House?

A: Please pay attention to the weather and dress accordingly. Some of the wait might be outside. We also recommend you wear closed-toe shoes.

Q: How long does it take to go through?

A: This is a very hard question to answer as some people walk faster than others. Probably no more than 20 minutes.

Q: Will I be separated from my group?

A: Maybe. But not for long.

Q: How can I join the Haunted House Crew for 2024?

A: Our amazing Haunted House Crew are the members of our Teen Library Council (TLC). To join TLC, you must come to TLC meetings. TLC meets the first Friday of the month from 4-8pm and is open to any teen in grades 9-12. To learn more about TLC, please contact teens@eastmolinelibrary.org

Q: Will I have to sign a waiver?

A: No.

Q: Is the Haunted House wheelchair accessible.

A: No. Stairs are required. Please contact us in advance to discuss possible accommodations.

Q: Can I wear costumes or masks inside the Haunted House?

A: Costumes are okay, but masks are not allowed for the safety of our crew and guests.

Q: Are there live rats, snakes, cockroaches, clowns, chainsaws, etc.?

A: Maybe. You never know what you might find in ANY part of our Haunted House – NEVER assume everything you see is fake!

Q: Will they throw me out the window?

A: If you don't behave. 😊

Q: If they scare me, can I punch them?

A: If you assault any of our crew members, our awesome East Moline Police Officers will take you directly to jail, do not pass go, do not collect \$200. For the safety of our guests and crew, we use security cameras throughout the event.

Q: Will they touch me?

A: Light touching is possible.

Q: Is it dark?

A: Yes. There are very dark areas inside.

Q: Can I take pictures or video?

A: No photography of any kind is allowed inside the haunt. Haunted houses are dark and people's eyes (especially the actors) adjust to the low light. When you flash your camera, you're not only ruining other guests' experience, but you're hurting the actors' eyes. Although no photography or videotaping is allowed inside, the monsters working outside will quite often pose for pictures.

Q: Is it a maze? Can I get lost?

A: It is not a maze. However, some areas might be confusing within the haunt, but our crew will help you find your way out if necessary.

Q: How long is the wait in line?

A: Wait times will vary – it's impossible to know!

Q: Will there be bathrooms available?

A: No. Due to the layout of the haunt, all the bathrooms are inaccessible. If there is an emergency, please talk to the crew member managing the line outside.

Q: I lost my cellphone/jewelry/shoes in the Haunted House; can you help me find it?

A: Please make sure any items you bring are securely in your pockets at all times – or better yet, leave them in the car. We may or may not be able to check for lost items right away, and because of the size and complexity of the Haunted House, items might not be found until the lights are turned back on at the end of the night. We are not responsible for any personal items brought inside the Haunted House.

Q: What happens if I break the rules?

A: All rules are strictly enforced for the safety of our guests. Anyone violating the rules may be asked to leave the property with or without warning.

Q: Is there security?

A: Yes, we have several amazing security guards that are monitoring our crew, the security cameras, the outside line, and our ~~victims~~ guests going through the haunt.

Q: I want to do a story on the library Haunted House; who do I contact?

A: Please contact Aimee at teens@eastmolinelibrary.org

Q: How are you handling COVID-19 precautions?

A: Please come prepared to interact within close proximity to other people who may or may not have been tested, may or may not be sick and/or people that may or may not have been exposed. Like any other public event and place, use your best judgement. Masks are not required for crew or guests.

Any other questions? Please email us at teens@eastmolinelibrary.org